

DATE	Friday 12 September 2018
TIME	6.30 pm – 9 pm
VENUE	The Hive Boardroom, 55 Plaza Parade, Maroochydore

Item	Agenda Item
	Time of Opening: 6.29pm
1.	<p>Welcome to all present By Brendan Bathersby and Apologies given.</p> <p>Brendan Bathersby offered a warm welcome to Hon Fiona Simpson MP and thanked her for once again adjudicating our election process. He also welcomed those present and mentioned those who sent in their apologies.</p> <p><u>Present:</u> Fiona Simpson MP, Sandy Hancock, Allan Satherwaite, Carlo Marchese, Stephen Collins, Ben Haycroft, David Marr, Mark Hancock, Meagan Cross, Matthew Walker, Kris McCue (On phone), Sharon Jones, Jonathan Allen, Corrie Attneave, Peppi Bueti, Liz Bryant, Christine Genocchio, Brendan Bathersby, Andrew Squires, Marita Thornton, Scott Elsom, Michelle King, Russell Sturgess, Liz Briant,</p> <p><u>Apologies received:</u> Scott Walsh, Troy Dighton, Stuart Thompson, Luke Shanahan</p>
2.	<p>Approval of the Minutes of AGM – 8 September 2017</p> <p>That the minutes of the Maroochydore Chamber of Commerce AGM of 8 September 2017 be true and correct without alteration.</p> <p>Moved: Mark Hancock Seconded: David Marr All in favour</p>
3.	<p>Matters arising from Minutes</p> <p>Nil</p>
4.	<p>2017/2018 Treasurer's Report -Available in full on the website.</p> <p>Since Kris was still setting up with his phone connection from Darwin we started with the Treasurer's report by Stewart Thompson spoken by Scott Elsom.</p> <p>The report noted that the 2017/18 financial year has seen much improvement to the financial viability of the Chamber. Due to the strategic workshop undertaken a net profit of \$76,260 leading to a net surplus of \$10,707 once the asset deficit of \$65,553 from 2016/17 was considered.</p> <p>The financial model will now be simplified due to events being scrutinised by a sub-committee for financial viability prior to commitment and all membership renewals being realigned to June each year. This allows for better planning for our cashflow.</p> <p>Assets of the Chamber at 30th June 2018 were \$27,876 consisting of cash at bank and accounts receivable, with a provision of doubtful debts of \$1,980 Liabilities were \$17,169 primarily accounts payable and credit card debt.</p> <p>Stewart noted that he hands over the treasurer's role to Scott Elsom with the knowledge that the</p>

improvement gives us a strong foundation for the future years.

The Treasurer's report was moved by Steve Collins and accepted by Meagan. All in favour

Brendan mentioned thanks to the outgoing Treasurer Stewart Thompson for his contribution to getting the Chamber to this improved situation.

5. **2017/2018 President's Report – delivered by Kris McCue by phone from Darwin.**

Available in Full on the website.

Kris spoke about 2017/18 as being a year of successes, challenges, change and transition for MCC, and a year for setting the Chamber up for a sustainable future. He thanked the team for their talent, significant contribution and support given to the Chamber. In particular he mentioned Scott Elsom, Stuart Thompson, David Marr, Mari Hancock, Peppi Bueti, Brendan Bathersby, Meagan Cross, Jenny Butler, Tracey Schultz, Jennifer Forster, Carlo Marchese, Alan Scott, The Hive@ Kontiki, Secure Access IT, Telstra Business Centre / ShopBiz, SunCentral and Mosaic, Hot91 / Zinc, Sea/Mix FM and the Sunshine Coast Daily and all the Members of the Chamber.

The Chamber delivered A New Strategic Direction in 2017-18 by transitioning the Business Awards across to the management of the Sunshine Coast Chamber Alliance

With financial support provided by the Sunshine Coast Council, an expert consultant was engaged to help guide the committee through the process. With frank and valuable feedback from our members and stakeholders we articulated four key areas of focus: **Connectivity, Advocacy, Acumen and Resilience** which is a new strategic framework that the exec committee has decided to hold itself accountable to.

Connectivity is about connecting our members with each other and with other businesses, projects and opportunities in the region, and to connect the Chamber with other business groups and networks that would benefit our members. This included:

- Sunshine Coast Business Awards program.
- The Inspiring Women to Work programme and connecting members to skilled staff
- Coffee and Connect.
- After Hours events including hosting by our partners
- MCC Members Lunches commenced in 2018 hosted by the Chamber Vice President to critical acclaim.
- Lunch with the Lightning – This event was a sell out with over 200 in attendance.
- Inaugural Chamber Golf Day – was a huge success raising over \$1,000 for our charity sponsor Volunteering Sunshine Coast.
- Website and Membership Management System support from Secure Access IT and our own Scott Elsom. This now integrates the management of all Chamber activities and functions, creating efficiencies in our admin and operations.
- Engagement of other Business Groups and Precincts

Advocacy Being a strong voice for business in Maroochydore and representing our members' interests and views in a range of forums and media, and with government, business and community stakeholders in the region. With engagement through events and meetings with a range of stakeholders of all levels of local, state and federal government, business groups and Media to discuss about issues that impact or are likely to impact on our members and businesses in Maroochydore.

Acumen Providing and facilitating opportunities for our members to access education, training, business growth services and to grow the knowledge base of the Chamber. This was delivered by Take 3 Workshops delivered by members and leveraged the expertise of the MCC Businesses to provide attendees with practical skills to immediately implement in their businesses.

Resilience Ensuring the Chamber is financially sustainable, has sound governance, achieves operational efficiencies and plans for the future. The new strategic direction articulated by the Chamber in early 2018 was the first step in delivering on this strategic area with a solid plan for the future. Sound decision making and governance was implemented, utilising a range of innovative ways to ensure decisions could be made quickly to take advantage of opportunities and reduce risk to the Chamber. The surplus financial result in 2017-18 was the best result for the Maroochydore Chamber in a long time, and the Treasurer and Exec Committee should be

	Risk & Audit Committee – at least 3 members including Treasurer Held over until the next Chamber Executive Meeting.
10.	<p>General Business</p> <p>Fiona spoke about State Government funding the business case for a Convention and Exhibition Centre and stated how important it was to our region to have such facilities to deliver new jobs. She thanked the Chamber and the members for the risks they take to grow their businesses in difficult conditions.</p> <p>It was agreed that the previous Secretary and Treasurer be removed as signatories for all Bendigo Bank accounts to be replaced by the new Secretary and Treasurer, as outlined below:</p> <p style="padding-left: 40px;">To be removed as signatories on all Bendigo Bank accounts</p> <p style="padding-left: 80px;">Mark Hancock Stuart Thomson</p> <p style="padding-left: 40px;">To be added as signatories on all Bendigo Bank accounts</p> <p style="padding-left: 80px;">Corrie Attneave Scott Elsom</p> <p style="padding-left: 40px;">The new signatories are to have internet banking and card access, effective immediately.</p> <p>Brendan thanked Fiona. He acknowledged the very important work of The Hive. He also acknowledged Alan Scott who worked with the committee to distil things and get clear direction.</p> <p>Kris agreed regarding the part Alan played. Kris acknowledged the new team and looked forward to welcoming Fiona next year, and any time before that too.</p>
	Closed 7.45pm